

goods for  
good causes



# GIVIT

ANNUAL REPORT

2 0 1 8

[givit.org.au](http://givit.org.au)





# CHAIRMAN'S LETTER



*The growth of GIVIT in the nine years since its conception has been extraordinary. From Founder and CEO Juliette Wright's initial website with 15 charities, GIVIT now partners with more than 2,100 registered charities nationally to connect people with a need with those who can give.*

From those humble beginnings in Brisbane, GIVIT has become a truly national force, supporting the country's most impoverished across every state and territory. It has become the charity for Australian charities and a trusted platform for everyday people to give directly to vulnerable members of their local community in a safe and private way.

Managers in the Australian Capital Territory and Western Australia have both marked successful first years of operation with impressive growth and achievements, while GIVIT's Queensland Manager has again proven her disaster recovery strengths. Plans are underway to appoint a state manager in the Northern Territory, and to bring our innovative disaster recovery services to NSW and Victoria.

GIVIT continues to consolidate the important role it plays in supporting local communities following natural disasters and tragedies. GIVIT has continued its successful partnership with the Queensland Government to manage all donations and offers of assistance in times of disaster. Partnerships have also been formed with

authorities in the ACT and WA to manage donations after large emergencies. In this past year ongoing support has been provided to communities and individuals from north Queensland to northern NSW who are still trying to get back on their feet following the devastating Tropical Cyclone Debbie that hit in March 2017. Across the two states, we have passed on 91,134 donations and spent \$312,199 buying essential items, purchased locally wherever possible.

Through my continued field work with the Australian Red Cross I have witnessed firsthand how essential it is for devastated communities to receive immediate and effective recovery services. GIVIT, with its national network of major not-for-profits to the smallest of community groups, is able to quickly establish needs and meet them, while maintaining the privacy and dignity of recipients. Australians are naturally generous but charities working on the ground in trying circumstances are unable to manage haphazard donations. GIVIT's virtual warehouse removes the need to sort, store and dispose of unwanted donations, freeing up valuable resources.





Unfortunately our most vulnerable citizens are those who are often the hardest hit in times of disaster. But I'm proud to see GIVIT is there to provide a vital hand up. It could be providing a bath and bathroom basin to a couple still struggling to rebuild 12 months after a cyclone or replacing school uniforms for a child after all was lost.

GIVIT has continued to form strong productive relationships with major manufacturing companies to manage their unwanted stock. Instead of heading to landfill and contributing to Australia's serious waste problems, items such as clothing and furniture are now providing comfort to some of the country's most disadvantaged people.

The GIVIT board brings together a diverse mix of skills and experience but we all share a dedication to alleviating the effects of poverty through ensuring the sustainability and risk-free national expansion of GIVIT. The board has two sub-committees to support its activities and ensure GIVIT meets its strategic objectives and corporate obligations. The Strategic Development Committee

(SDC) oversees GIVIT's national roll-out, corporate and government relations, as well as marketing and profile building in line with the GIVIT Strategic Plan. The Finance and Risk Committee (FRC) oversees financial affairs, policies and risk management.

I wish to thank GIVIT's Founder and CEO for her energy and passion, the dedicated GIVIT Board, the GIVIT team including our wonderful army of volunteers and all our generous sponsors and donors. Every one of you has made a valuable contribution to the lives of some of Australia's most vulnerable people whatever their circumstances or wherever they live – one item at a time.

---

**Greg Goebel,**  
**Chairman**



# CEO MESSAGE



*This year was one of enormous growth for GIVIT. It has been my dream since launching GIVIT in 2009 for my little online giving portal to become a truly national entity and now this is coming to fruition with charities under our umbrella from Tassie to the Top End and Byron Bay to Kununurra and all areas in between. GIVIT's focus has continued to be on managing and developing our national presence and raising our profile to attract more donors and charities.*



Our state managers across Australia, including Queensland Manager Nikki Howson, have worked diligently with local governments, charities, stakeholders and donors to promote the work of GIVIT and support those in need.

GIVIT's new state managers in Western Australia and the Australian Capital Territory hit their stride swiftly in their respective roles and both marked their first years with incredible success. Travis Fitch in WA and Caroline Odgers in ACT have helped set the foundations for our continued successful national expansion. I congratulate them both – and Paddy Winslade who stepped skillfully in the ACT role during Caroline's maternity leave. In partnership with the Bankwest Foundation we managed to build on our presence in WA while the ACT Government continue to allow us to forge ahead in the nation's capital.



In exciting news for our continued growth we are in the final stages of appointing a manager in Northern Territory where we will soon be engaging more charities to assist some of the country's most impoverished people. Negotiations are continuing with the Victorian Government and I am confident we will have a much needed presence there soon.

With a growing staff presence in other states and territories, GIVIT now supports 2,148 charities nationally and 619 new charities registered with us in the past year.

On March 28, 2018, northern Queenslanders marked a year since the devastating Tropical Cyclone Debbie crossed the coast. GIVIT has now passed on more than 91,000 donated items and \$321,199 in funds. I am proud to say that 100 per cent of all funds donated were delivered to the devastated communities in Queensland and into northern

NSW where flooding occurred in the cyclone's wake. GIVIT's disaster recovery process is considered a reliable and effective resource to provide exactly what is needed to communities in times of disaster.



GIVIT has again secured funding from the Queensland Government's Department of Communities, Child Safety and Disability Services to support an Engagement Coordinator who this year travelled extensively across Queensland encouraging charities to utilise our services to allow them to meet the needs of their clients. With this funding we were able to organise another highly successful Kids in Care Christmas Appeal, resulting in more than 8,000 new toys being delivered to children in foster care ensuring smiles on little faces at what can be a very emotional time of year for many youngsters.

Another very successful appeal was the Back to School campaign when 2,140 items were provided to needy children to allow them to start the school year well equipped with the essentials from uniforms, shoes, stationery and iPads.

I'm proud of so much that GIVIT does to match public generosity with genuine need, but one of our incidental achievements is to have become a powerful solution to the overwhelming problem of corporate and household waste. We are effectively redirecting tonnes of quality usable items from landfill to help Australia's most vulnerable with our Canberra office leading the way with the support of the ACT Government.

We also have partnered with major national corporate donors to redirect their slow moving, imperfect or obsolete stock from landfill to someone who really needs those items. These large corporate donations including clothing, linen, furniture and whitegoods are making a huge difference to the lives of some of Australia's most impoverished people. Leading clothing manufacturer, Hanes Australasia, has now donated an incredible 220,000 surplus items that have

been passed on to charities across the country. It's hard to imagine but charities have shared stories with us about the joy of their clients on receiving never-worn-before underwear.

I reflect on this past year with pride and a sense of awe at the growth GIVIT has achieved. I wish to thank everyone in the extended GIVIT family for their hard work, dedication, support and generosity. Thank you to our partners – IAG, Bankwest Foundation, the Queensland Government, the ACT Government, Clayton Utz and the Road Boss Rally – without your unwavering support none of what has been achieved in the past year would have been possible.

Those big-hearted and generous members of the Road Boss Rally – led by Jamie Lawson – ensure GIVIT keeps the lights on! This year the RBR adventurers travelled from Gladstone to Tamworth, via the Boulia Camel Races, and raised an incredible \$264,321 for GIVIT.

Thank you to all our generous donors who visited [givit.org.au](http://givit.org.au) to pass on something they no longer needed to someone in their own community; made a financial donation; bought a toy for the Kids in Care Christmas Appeal.

It is only with your support that we can continue to grow. Please be assured that you made a real difference to the life of someone in need but someone who you will never meet.

I can't express enough the debt of gratitude to all our wonderful staff, volunteers and board members. Volunteers are the lifeblood of our organisation. They are an amazing group of talented people who come from a range of backgrounds but all share a passion to alleviate poverty wherever it's found.

GIVIT is in a strong and sustainable financial position. I am confident we have mapped out a strategic plan to focus on GIVIT's direction in the years ahead. One of our major goals is to redevelop the website to manage the growth and demand of both donors and charities.

The year ahead promises to provide us with more amazing opportunities and we look forward to forging relationships with corporate donors, government and strengthening existing partnerships to make positive difference in the lives of vulnerable Australians.



---

**Juliette Wright,**  
**Founder and CEO of GIVIT**

# Welcome

2017-2018 was a momentous year for online not-for-profit GIVIT. Now, in order to build on this growth, we must continue to work closely with our registered charities and continue to be responsive to their needs and those of the vulnerable people they support. We will continue to build lasting relationships with government, authorities, corporate and individual donors. We have learned much about what must be done in the next year, the changes we need to implement and the tools we need to be most effective.



## Our vision, our values



- GIVIT's vision is to match generosity with genuine need.
- Our purpose is to satisfy unmet need within the Australian community by inspiring and connecting an online network of givers.
- We are motivated to make a difference to the lives of people in need whatever their situation.
- We are driven to give a hand up rather than a handout.
- We build trust, act with integrity and show respect.



## About us

What is GIVIT? Put simply, we are the charity for charities!

GIVIT helps charities, not-for-profits and community groups to get what they need for the people they support, at no cost.

Through the online portal, GIVIT shares stories of real need in the community with the hope that generous Australians will be inspired and motivated to give.

GIVIT supports 2,148 trusted charities across Australia and has matched more than 750,803 requests for items, proving this new way of giving works. GIVIT's goal is to alleviate poverty in Australia by making sure charities get what they need, when they need it the most.

Somewhere in Australia, a charity needs a pair of work boots to help a father secure work to support his family, a reliable washing machine to allow a single mum the time to apply for work instead of washing clothes by hand, and a bed that will mean a child no longer has to sleep on the floor.

*We take pride in changing lives.*

It's easy to give your quality pre-loved items to someone who needs them: visit [givit.org.au](http://givit.org.au).

For charities, you can request items through GIVIT at no cost: visit [givit.org.au/charity-registration](http://givit.org.au/charity-registration).



**750,803** | total items donated

**274,582** | items donated this year

**2148** | total charities

**619** | new charities

**91,134 items & \$312,199** | total Tropical Cyclone Debbie donations



# 2017-2018 HIGHLIGHTS



## 2017 JULY

.....  
Road Boss Rally raised \$264,321.

.....

## 2017 SEPTEMBER

.....  
GIVIT ACT named charity partner of Floriade, the country's largest floral festival, raising GIVIT's profile in the ACT and increasing donation flow.

.....

## 2017 NOVEMBER

.....  
Australia's Biggest Secret Santa national campaign resulted in almost 10,000 toys distributed to children in care and families in Qld, ACT, NSW and WA.

.....

## 2017 DECEMBER

.....  
GIVIT's Community Hub went live offering downloadable factsheets and information for volunteers to build awareness how to spread the word about GIVIT.

.....





## 2018 JANUARY

.....

Hugely successful inaugural Back to School campaign raised 2,140 items for under-resourced children all over the country to start the school year with uniforms, shoes, bags, IT needs and stationery.

.....

## 2018 FEBRUARY

.....

Donor engagement enhanced with agreement with Brisbane's Quest Newspapers to publish weekly lists of top items needed in the four local community zones across 18 titles.

.....

## 2018 MAY

.....

GIVIT WA signs its ninth MOU with local government authorities in Western Australia. First anniversary of GIVIT's establishment in ACT.

.....

## 2018 JUNE

.....

First anniversary of GIVIT's establishment in WA. GIVIT WA, led by State Manager Travis Fitch, coordinates the donation of all building materials and fittings for a school in Kununurra. The Alta-1 school for disadvantaged teen girls is nearing completion and preparing to welcome first five students in July.

.....



# QUEENSLAND



A major achievement of the past year has been the continued support of the recovery of Queensland communities adversely affected by disasters. North Queensland again experienced the impact of flooding this year, with GIVIT receiving requests for support across the council areas of Hinchinbrook, Cassowary Coast, Townsville, Tablelands, Isaac and Cairns. Thanks to donors, GIVIT was able to meet requests for beds, whitegoods and groceries for the most vulnerable residents.

March 2018 marked a year since Tropical Cyclone Debbie crossed the Queensland coast causing extreme devastation, and many Queenslanders are still feeling the daily impact as they work to repair and rebuild their homes. GIVIT continued to work with

individual and corporate donors to successfully meet need in affected communities, and we are proud to say we have filled requests for 90,756 items across cyclone and flood-affected areas in Queensland.

We continue to work with Queensland local governments and community service providers to meet everyday needs and to prepare for the next disaster season.

GIVIT has now signed Memorandum of Understanding documents with 19 local governments across Queensland, including Brisbane City Council, Sunshine Coast Regional Council, Townsville City Council, Maranoa Regional Council, Douglas Shire Council and Cassowary Coast Regional Council this year, and

regularly participates in local disaster management and human social recovery groups.

Donation flow in Queensland is growing exponentially, thanks to great corporate relationships and growing awareness of GIVIT, especially in regional areas. Donor engagement has been enhanced with Quest Newspapers publishing weekly lists in 18 of its South-East Queensland titles to inform readers of items needed in their local community.

Charities registered with GIVIT have expressed extreme delight at having access to donations of new underwear through corporate partner Hanes Australasia. They tell us new underwear is often the item op-shops cannot provide and the



self-esteem impact for the people they are supporting of being able to put on new undies that actually fit cannot be underestimated. More than 140,000 items of clothing, including socks, bras, underwear and adult and children's clothing, donated by Hanes Australasia have been distributed in Queensland this year.

A new GIVIT training portal is allowing real scenario training for volunteers being recruited for essential disaster recovery work. We have actively recruited skilled volunteers to support disaster recovery and everyday operations

in Queensland. Currently there are 44 active volunteers (up from 25 at June 30, 2017) and 22 of these are based in Queensland.

A new partnership with Scripture Union Queensland is successfully encouraging school chaplains (who reach 67 per cent of state schools) to register with GIVIT to request essential items for their schools and wider community. Donors contributed to a very successful Back to School campaign for these schools and many other schools and services across the state.

The Kids in Care Christmas

campaign with Queensland Department of Communities, Child Safety and Disability Services, and Australia's Biggest Secret Santa, brought joy to many who face challenges at this time of year. GIVIT received amazing public and corporate support and together we can make it even bigger next year.

Thanks also to Bank of Queensland and IAG who have joined corporate volunteer days to assist GIVIT's work.



# WESTERN AUSTRALIA



In his first year as GIVIT's WA Manager Travis Fitch has worked to strengthen GIVIT's vital partnership with the Bankwest Foundation, build new corporate partnerships and increase donation flow.

GIVIT is successfully demonstrating the benefits it can bring needy WA communities. Alongside emergency recovery, within WA there are significant government and community concerns relating to domestic violence and the well-being of indigenous people, particularly those in remote regions of the Pilbara and the Kimberley.

GIVIT has now established formal partnerships with nine local councils in WA to provide relief in emergency situations

and has been included in the State of Emergency Welfare Plan endorsed by the State Welfare Emergency Committee.

An important relationship has been formed with WA-based transport company Centurion that has been crucial for the delivery of vital goods to remote areas including the Pilbara towns of Karratha and Roebourne. Partnerships with Storage King in WA and Hanes Australasia have resulted in the distribution of 17,000 items of new clothing and bed linen.

At the end of June there were 237 charity users registered in WA and 16,347 donations.

A strong WA-based team of volunteers has been established, boosted by 10 Bankwest staff

and three other volunteers being trained to assist in processing donations and to be ready to help manage emergencies.

Without doubt the biggest and most successful project of the year was involvement in the building of a school in Kununurra in the remote northwest. In December 2017, GIVIT was approached by not-for-profit education provider Alta-1 to assist in building a Curriculum and Reengagement in Education (CARE) for teen girls at risk. Within six months the school was completed and preparing to welcome the first five students at the end of July.

The project presented significant challenges to source all necessary items. Spaceframe,





a Brisbane-based steel fabrication company with operations in WA, committed to building all structural components and supplying decking and roofing. Spaceframe also encouraged staff to donate supplies for internal items. Custom-made stainless-steel benches were generously donated by WA company, Western Stainless. More than \$150,000 in donations and transport support was provided for the school's construction.

With the WA Department of Communities Child Protection and Family Support, GIVIT led a campaign to help residents of a remote community in the Pilbara. A home was restored for a terminally ill grandmother caring for numerous at-risk children. The project was completed in partnership with multiple agencies and businesses.

Negotiations are underway and a trial expected to begin in July in WA with Fantastic Furniture to repurpose returned or slightly damaged stock from its eight metropolitan stores.

Australia's Biggest Secret Santa campaign spread joy across WA. The campaign exceeded initial targets of 460 gifts in one Child Protection and Family Support (CPFS) district to distribute 1,100

presents to kids in care of three CPFS districts at Christmas.

**In the next year the focus will be on:**

- Ensuring WA's operations are sustained by diverse funding streams and effective teams of volunteers.
- Raising GIVIT's profile in Western Australia with special focus on the needs associated with domestic violence.
- Distinguishing GIVIT in the West Australian community as a powerful solution to the problem of corporate and household waste.



# AUSTRALIAN CAPITAL TERRITORY



Since launching in the ACT in May 2017, with the support of the ACT Government, GIVIT has partnered with almost 130 service providers and provided more than 30,000 donations of new or quality used items to the region's most vulnerable residents.

Donated items have ranged from toiletries for women in emergency accommodation after escaping domestic violence; a winter uniform for a child forced to wear their summer uniform in Canberra's cold months to a wheelchair provided to an elderly migrant who had been tortured in her homeland.

In spring 2017, GIVIT was selected as a charity partner of Floriade – Australia's largest festival of flowers - which attracts 470,000 visitors during September and October. As part of the event, a 60sqm onsite glasshouse #DonateRejuvenate House was packed to the rafters with quality household goods donated by Floriade visitors to someone in need via GIVIT.

#### As part of Floriade:

- GIVIT hosted "The Great Waste Debate" in

partnership with ABC Radio Canberra, which encouraged listeners to think about their own waste consumption and donating. The Great Waste Debate live stream was viewed almost 19,000 times on ABC Radio Canberra's website

- Hosted a paddock to plate Dinner and Masterclass with Paul West (River Cottage Australia) which brought together Ministers of the Legislative Assembly, ACT Emergency Services, media, GIVIT staff, volunteers and the Canberra community.
- Hosted two weeks of kids' workshops, "Bugs + Blooms" where children made creations from recycled materials. These activities were in the spirit of Floriade's 2017 theme, "Rejuvenation", encouraging ACT residents to rejuvenate their pre-loved items and experience the joy of giving.
- 526 donations were received into GIVIT ACT's virtual warehouse (including a washing machine, steel capped boots and a trampoline)
- A 300 per cent increase (from the previous month) in web traffic to [givit.org.au](http://givit.org.au) during the month of October 2017
- GIVIT was profiled on Nine News, WIN News, The





Canberra Times, The Canberra Weekly, ABC Radio Canberra, HerCanberra and RiotACT

- 30 GIVIT volunteers were recruited
- With the support of local businesses, GIVIT organised the distribution of 529 Christmas presents for underprivileged children across the ACT. There were 402 items donated to help fill back-to-school lists of needy students in the ACT.

ACT Manager Caroline Odgers marked a very productive first year in the role and has continued to forge strong partnerships with government,

corporates, charities, donors and the media.

Goals for the coming year include motivating more local donors to pledge items to [givit.org.au](http://givit.org.au) by recruiting a team of volunteers whose key focus is community outreach. In 2018-19, GIVIT also hopes to commence a partnership with the ACT Government to manage all offers of donations during a natural disaster.



# Emergency/Disaster Recovery Service



GIVIT's Emergency/Disaster Recovery supports non-profits and local councils to meet the material needs of their residents for the long-term recovery after natural disasters. GIVIT enables communities to take the lead in their own recovery by sourcing for them, exactly what they need, when they need it.

Our Emergency/Disaster Recovery Service has been recognised for the efficient and effective support it has given in times of crisis across Queensland.

Our service has also included support in recovery periods in both unexpected events such as the Dreamworld ride tragedy, the

Ravenshoe cafe explosion in North Queensland, large-scale events like Tropical Cyclone Debbie and single incidents like severe thunderstorms. Items donated by individuals and corporate donors were all matched to recipients without the need for warehousing.

During the past year, GIVIT has continued to support the recovery of Queensland and northern NSW communities adversely affected by Tropical Cyclone Debbie and to ensure service providers were able to provide the extra service of not only identifying an affected resident's needs, but also accessing exactly what that resident needed through GIVIT.

Other disaster support provided during the year included:

- Vouchers for clothing and other essentials for residents living in Department of Housing and Public Works accommodation in Redland City, who were forced to evacuate after subsidence in November 2017.
- Support for a family after a severe storm damaged their caravan on the Sunshine Coast in December 2017.
- In February 2018 assistance was given to Scenic Rim and Isaac households after severe storms. These residents were already receiving Tropical Cyclone Debbie recovery support.

- In March 2018, GIVIT supported requests for assistance from local services in the Hinchinbrook Shire Council; Cassowary Coast Regional Council; Townsville Regional Council; Tablelands Regional Council and Cairns City Council areas for residents in North and Far North Queensland after flooding.

GIVIT's strategic national rollout of its Emergency/Disaster Recovery Service has gathered pace in the past year. We are funded in both Queensland and Western Australia and recently the Australian Capital Territory, and one pending submission with Emergency Management Victoria. It is truly exciting to experience the growth of GIVIT's reach and profile.

**We are continuing to work with local governments and community service providers in preparation for the coming disaster season.**



# TROPICAL CYCLONE DEBBIE



While Tropical Cyclone Debbie now feels like a long time ago for many Australians, this was a tough year for the many people facing the continued upheaval of having to repair their homes and work through the emotional impact of the disaster.

GIVIT participated in case coordination groups with frontline agencies, charities and community service providers to provide ongoing invaluable support to affected residents and communities who were seeking assistance with home repairs, counselling and other support.

Incredible support from donors ensured GIVIT was able to continue to meet requests for essential items as time allowed people to make decisions about how to progress their own recovery.

A major donation of \$50,543 was received in December from News Corp, the proceeds of its Defying Debbie publication. The availability of those extra funds meant GIVIT could accommodate the increase in requests that accompanied the emotional triggers of Christmas and the first year mark since the cyclone.

As affected residents worked to re-establish their homes, GIVIT supported their recovery by spending 100 per cent of funds received for Tropical Cyclone Debbie support in the local communities that were impacted - grocery and fuel vouchers; beds and linen; clothing; school uniforms; tools and hardware vouchers to repairs; whitegoods; furniture; kitchen and home essentials.

A commercial fridge and freezer were purchased to support the re-establishment of Murwillumbah's Community Pantry which was destroyed by the floodwaters. The local Community Centre identified the enormous social impact the loss of the food service was having on the community after Tropical Cyclone Debbie.

A North Queensland family was identified as having lived without hot water for many months, GIVIT organised to have a new system installed so the family could once again enjoy the comfort of a hot shower in winter.





Organisations accessing support for affected residents through GIVIT were overwhelmed by the generosity of Australians.



“ This is life changing for this gentleman, especially the fact that people do care. People do help those in need and more importantly for him to know that he is a worthwhile person. Good things do happen to him. ”



“ GIVIT has been amazing in helping families through disaster recovery and what is more amazing is that you keep on giving when others do not realise that there are people still out there that are struggling because of the cyclone. ”



# ROAD BOSS RALLY 2017

## Road Boss Rally keeps GIVIT's wheels turning

Everyone at GIVIT was in awe and celebrating the efforts of the 2017 Road Boss Rally in July after the presentation of a cheque for \$264,321! That's more than half a million dollars sponsorship in two years from our major charity partner.

Those amazing, fun-loving adventurers, led by the "Road Boss" himself Jamie Lawson, travelled from Gladstone to Tamworth, taking the hard and dusty backroads.

While this was Road Boss Rally's second rally supporting GIVIT, it was an incredible milestone for the Lawson family who marked 30 years of organising charity car rallies. Jamie's dad, Allan, launched his first rally in 1988.

This year's nine-day rally left Gladstone on July 11 travelling via Baralaba, Aramac, Winton, Boulia (and the famous camel races), Stonehenge, Toompine, Lightning Ridge, Boggabri to destination, Tamworth.

With 60 cars and 160 participants the rally travelled safely through thick bulldust, rough tracks, scrub, washout and rocky creek crossings.

The charitable footprint (or tyre tracks) from the rally have a positive impact not only for the entrants and GIVIT, but for so many remote communities and individuals on the way who receive much-needed donations of goods.





While in Aramac, rally entrants raised \$3,500 for the local school students to attend camp. GIVIT, with funds raised from the rally, delivered iPads to the kindergarten at Muttaborra; whitegoods and vouchers for the Winton Neighbourhood Centre; sporting equipment to the Toompine community; and a vacuum cleaner, microwave and digital camera to the Boggabri Neighbourhood Centre.

The RBR also brings welcome spending in remote communities through accommodation, fuel and food. Local groups and charities also receive a funding boost when they provide catering for the entrants. This year they included a pony club, Scouts group and the Royal Flying Doctor Service.

The RBR, Jamie and all the generous entrants and their sponsors are helping GIVIT to grow and support so many impoverished people across the country. They brighten our lives and puts smiles on everyone's faces at GIVIT HQ.

GIVIT's CEO and founder Juliette Wright said she was again humbled and amazed by the support from the RBR. "The Road Boss Rally crew call themselves ordinary people doing extraordinary things. But we truly believe they are all extraordinary people doing incredible things," Juliette said.



***They have succeeded again in their mission of driving to make a difference!***

# BOARD OF DIRECTORS

## Meet GIVIT's Board of Directors

GIVIT's board members bring together a diverse mix of skills and experience but share a dedication to alleviating the effects of poverty and ensuring a risk-free national expansion of GIVIT.

GIVIT's Board of Directors met six times in the 2016- 17 financial year. Additionally GIVIT has two Board Committees to support its activities and ensure GIVIT meets its strategic objectives and corporate obligations. The Strategic Development Committee chaired by Ron Arnold, oversees GIVIT's national roll-out, corporate and Government relations, as well as marketing and profile building in line with the GIVIT Strategic Plan. The Committee has five members and met four times in 2016-17.

The Finance and Risk Committee chaired by Stan Mogg, oversees financial affairs, policies and risk management. The Committee has four members and met four times in 2016-17.



**Greg Goebel**  
Chair

Former Executive Director Red Cross  
Chair of Inclusive Brisbane Board  
Member SDC



**Juliette Wright**  
CEO & Founder

Australian of the Year Award recipient  
Australia's Local Hero 2015  
Member SDC



**Jim McGowan AM**  
Board Member

Adjunct Professor Griffith University  
Former Director-General of Departments of  
Community Safety, Emergency Services,  
Justice and Attorney-General



**Stan Mogg**  
Chair

CPA, FAICD, Business and Investment  
Management  
Director of several private companies in  
Australia and overseas, Chair FRC



**Carita Martinez**  
Board Member

General Counsel Golding Contractors Pty Ltd  
Former Senior Commercial Manager NTL  
(Virgin Media), Member SDC



**Jonathan Corby**  
Board Member  
Partner, Clayton Utz



**Ron Arnold**  
Board Member

Managing General Partner IAG Firemark  
Ventures, Chair SDC

# STAFF & VOLUNTEERS

This is the team that makes it happen – right across Australia

## Queensland

Andrea Diaz Escobar  
Belinda Hayter  
Ben Jones  
Dena Goode  
Elizabeth Rainford  
Erzsi Suranyi  
Helen Preston  
Jan Peters  
Jeanie Ryan  
Jo Cranstoun  
Jo Laugher  
Julianne Bennett

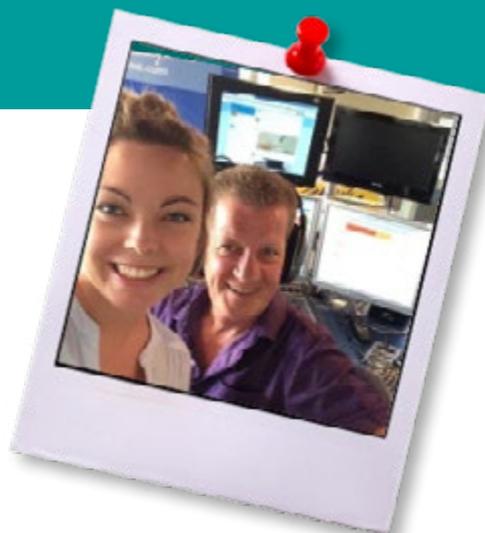
Kirsty Catalano  
Kylie Braine  
Louisa Schuricht  
Melinda Lander  
Michael Cooke  
Milly Osborne  
Nousha Asaad  
Paul Jenkins  
Paul Thiess  
Shannon Stone  
Sylvie Partier  
Vicki Loadsman

## ACT

Alex Gosman  
Jill Holden  
Kerri Land  
Nikki Hogan  
Paddy Winslade  
Preetha Iyer

Plus the 40 volunteers who supported GIVIT's presence as Charity Partner of Floriade.

**Thank you to the many one-off corporate volunteers from IAG and Bank of Queensland who have assisted with Hanes packing days in the last financial year; and occasional volunteers – you help keep GIVIT ticking!**





## WA

Claire Cardew  
Claire Lalor  
Craig Spence  
Jo Lee  
Khim Teh  
Kimberley Campbell  
Maria Sodano  
Melinda Malik  
Rinku Pillai  
Ruth Mugwagwa  
Sam Macgregor  
Shannon Dunsire  
Steve Tate  
Wendy Gauci  
Yih Chew



## Victoria

Fran Monaghan  
Jasmine Peace

## Contractors

Asha Brereton  
Elisha Bubalo  
Jo Cranstoun

## Staff

Ash Moore  
Belinda Hayter  
Caet Young  
Caroline Odgers  
Graeme Lees-Smith  
Katrina Beeby  
Kayla Bauer  
Kirsty Catalano  
Marcus Engeman  
Nikki Howson  
Nousha Asaad  
Paddy Winslade  
Sarah Benson  
Sarah Tennant  
Tina Dunstan-Potia  
Travis Fitch  
Trisha Brunton



Goals by the end of 2019

**ONE MILLION**  
Donations

**THREE THOUSAND**  
Charities

**01** *Increase national donation flow*

*Ensure GIVIT's sustainability* **02**

**03** *Deliver GIVIT's Disaster Recovery Service nationally*

*Effectively deliver GIVIT's operations* **04**

# OUR FUTURE DIRECTION

1

Continue to focus on raising the profile of GIVIT, predominantly through media and social media, to encourage more donors to give their pre-loved items and for more charities to request exactly what their clients need.

2

Develop in the Northern Territory with the appointment of a NT Manager based in Darwin.

3

Continue to grow our successful operations and support our managers in the Australian Capital Territory and Western Australian.

4

Achieve funding to develop a more sophisticated website and online giving portal to cater to GIVIT's expansion growing.

5

Partner with more corporates, government agencies and foundations to establish branch offices in Sydney and Melbourne, and successfully expand our disaster recovery services into all states and territories.

6

Support our national operations from a well-run head office with highly-trained, passionate staff and volunteers; an innovative online donation management system and good governance.

# TESTIMONIALS

"GIVIT has been amazing to us and our clients. You should see the clients' reaction every time we pass over to them the donations."

~ Community development coordinator from Woden Community Service –Woden, ACT.

"GIVIT's whole model of giving is ethical and respectful of all parties involved which we deeply appreciate and their staff are truly wonderful people to work with."

~ Migration Support Programs case worker from Australian Red Cross – Garran, ACT

"We love GIVIT. It's a breath of fresh air and we support it 100 per cent."

~ Road Boss Rally entrant Barry Stubbs, Car 707

"GIVIT is the umbrella that other charities can all get under. GIVIT makes perfect sense. It's one charity covering a whole lot."

~ Road Boss Rally entrant Ian Rodgers, Car 311 "Groot"

"I saw your post regarding a young man in need of a new school uniform. I would like to donate \$420 so he can get a brand new kit. How can we arrange for this to happen?"

~A woman from Jindabyne NSW donating to the 2018 Back to School Campaign

"Buy this girl shoes and anyone else who needs them."

~ A simple note accompanying a \$1000 donation from a Quest newspaper reader after seeing a request from the Back to School campaign for a young girl needing shoes

"Your Christmas gift donations as well as the back to school support went a long way to help our needy clients. We can't thank enough GIVIT and the other companies involved for their kind generosity."

~ ACT Red Cross

"It has been so nice to cry with joy, not sadness. My children and I are just so amazed and grateful"

~ From a mum and GIVIT recipient who was really struggling a year after Tropical Cyclone Debbie

"The GIVIT team has been supportive and helpful. In the weeks before school finished for the year, I put a request onto the system for two students: one needed cooler uniform pants due to a medical condition, and another student needed a pack of new, clean undies. Offers came through from people willing to post items to me from over east or post me a gift card to buy the items"

~ Kerin, a WA YouthCARE chaplain

"We requested Christmas gifts for families fleeing violence. One three-year-old was worried Santa wouldn't find them. With donations from your givers we were able to provide toys to all three children in the family. The mother was so grateful"

~ EDVOS family violence service in Melbourne

"Thank you so much for arranging the meals for the families. It was a great treat for the families ... in fact I think for some of them it was the first time they'd been out like that for a family meal. They were touched by the generosity."

~ Charity involved in the Table of Dignity event by several Brisbane restaurants to provide needy families with a Mother's Day meal

"GIVIT did an awesome job for our community. It's just not right that kids are rocking up to school or sport without the right clothes. There are going to be so many kids who really appreciate the hard work that has gone into this"

~ *Craige Anderson of WA's True Brothers Social Club who worked with GIVIT to collect 250 pairs of sport shoes for kids in the Kalgoorlie area*

"We simply list what we need on GIVIT and members of the community come forward and pledge the item in a safe a private way"

~ *Canberra City Care's operational manager Danielle Bate*

"Through GIVIT we are improving people's lives in a big way. You should see the clients' reactions every time we pass these high quality donations onto them – they're so grateful"

~ *Lucia Rago from Louisa Domestic Violence Service in ACT*

"I was heartened to see the impact our underwear, clothing and bedding had on the lives of people who had lost so much in Cyclone Debbie. I am also excited to be able to give our employees the opportunity to make a difference by volunteering with GIVIT"

~ *David Bortolussi, President and Managing Director of Hanes Australasia*

"This is life changing for this gentleman, especially the fact that people do care. People do help those in need and more importantly for him to know that he is a worthwhile person. Good things do happen to him."

~ *From a charity supporting a man who received a ride-on mower to deal with long grass at his devastated property south of Brisbane, fourteen months after Tropical Cyclone Debbie*

