



GIVIT

ONE MONTH ON

2022 QUEENSLAND AND
NEW SOUTH WALES FLOODS

GIVIT IMPACT REPORT
MARCH - APRIL 2022

Image: Lucas Handley

QLD & NSW Floods

In February and March 2022, the east coast of Australia was battered by torrential rain. Southeast Queensland and Northern New South Wales experienced one-in-1000-year rainfall. The resulting floods caused devastating loss of life and property. With an estimated 50,000 households impacted, thousands of people now have the daunting task of rebuilding their homes and their lives.

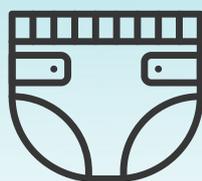
GIVIT is collaborating with the Queensland and New South Wales Governments to manage donations to assist with the short, medium and long-term recovery of flood-impacted communities. We're working with recovery organisations, outreach teams, charities and community groups to identify and meet the exact need of those impacted.

As is always the case in natural disasters, the generosity shown by Australians has been incredible. It is always heartening to see how much Australians genuinely care about helping fellow Australians when facing their darkest hour. It is this generosity that has enabled GIVIT to provide immediate assistance and the security of medium and long term support ensuring people who've been impacted by floods get exactly what they need during each stage of recovery.

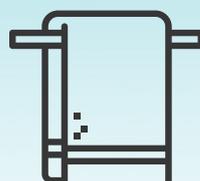
The 10 most requested items during the last month



Groceries



Nappies



Bath Towels



Cleaning products



Household items



Quilt covers



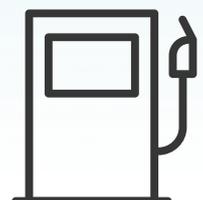
Clothing



Hardware goods



Women's underwear



Fuel

GIVIT's Impact



161,171

TOTAL ITEMS & SERVICES

Provided to flood-impacted communities



5,233kg

OF LANDFILL

Diverted



48

LOCAL GOVERNMENT AREAS

Have placed requests



160

ORGANISATIONS

Have received assistance

70,525

items provided via

79

organisations

90,646

items provided via

81

organisations



Floods have impacted an area the length of the entire United Kingdom

We help take away the headache of donated goods

With years of experience in donation management, GIVIT understands the problems and drain on government and community resources that comes with trying to sort, store and distribute donations during an already stressful time.

GIVIT is a home grown, proven and smart solution to donation management. GIVIT manages the influx of donations during a disaster and the recovery, enabling organisations to focus on delivering their core community service. GIVIT is the smart way to direct public generosity to ensure vulnerable people get what they need, when they need it.

How we do it

- Utilise technology to provide a coordinated and transparent solution to donation management
- Support community led recovery by empowering communities to request and receive exactly what they require
- Build the capacity of local organisations so they can focus on recovery
- Ensure 100% of donated money received is used to purchase essential items
- Purchase items and services locally, wherever possible, to support the economic recovery of affected communities
- Work with corporates to encourage them to pledge now, but give later as required
- Build donor trust and confidence through our transparent donation platform
- Support long-term recovery
- Connect people requiring assistance to local support organisations



GIVIT's online warehouse

Australians step up when people need help, and the generosity shown in the wake of these floods has been incredible.

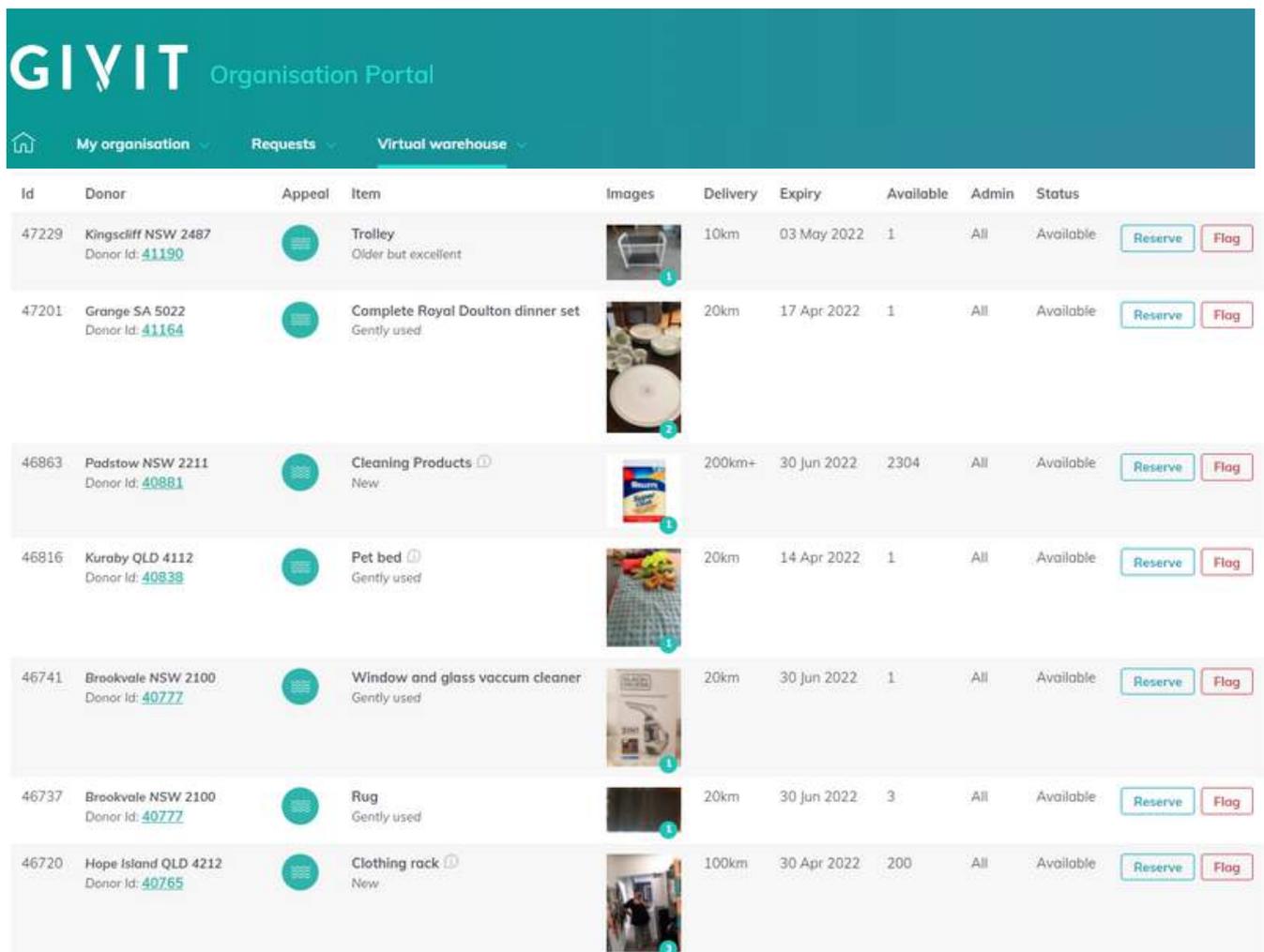
GIVIT is the solution for people and businesses to give the smart way. Generous Australians offer their good-quality items in GIVIT's online warehouse. These items are available to all organisations registered with GIVIT, and can be claimed and distributed by support organisations in flood-impacted areas when they're needed. This reduces the strain on recovery organisations, and ensures donations match the needs of local communities during each stage of recovery in a way that's simple, sustainable and safe.

Of the **161,171**

total items and services received by people in need so far

34,479 were pledged

by smart, generous Australians into GIVIT's online warehouse



The screenshot shows the GIVIT Organisation Portal interface. At the top, there is a navigation bar with the GIVIT logo and the text 'Organisation Portal'. Below the navigation bar, there are several tabs: 'My organisation', 'Requests', and 'Virtual warehouse'. The main content area displays a list of donations, each with a row of information including an ID, donor name and ID, an appeal icon, item name and condition, an image, delivery distance, expiry date, available quantity, admin access, and status. Each row also includes 'Reserve' and 'Flag' buttons.

Id	Donor	Appeal	Item	Images	Delivery	Expiry	Available	Admin	Status	
47229	Kingscliff NSW 2487 Donor Id: 41190		Trolley Older but excellent		10km	03 May 2022	1	All	Available	Reserve Flag
47201	Grange SA 5022 Donor Id: 41164		Complete Royal Doulton dinner set Gently used		20km	17 Apr 2022	1	All	Available	Reserve Flag
46863	Padstow NSW 2211 Donor Id: 40881		Cleaning Products New		200km+	30 Jun 2022	2304	All	Available	Reserve Flag
46816	Kuraby QLD 4112 Donor Id: 40838		Pet bed Gently used		20km	14 Apr 2022	1	All	Available	Reserve Flag
46741	Brookvale NSW 2100 Donor Id: 40777		Window and glass vaccum cleaner Gently used		20km	30 Jun 2022	1	All	Available	Reserve Flag
46737	Brookvale NSW 2100 Donor Id: 40777		Rug Gently used		20km	30 Jun 2022	3	All	Available	Reserve Flag
46720	Hope Island QLD 4212 Donor Id: 40765		Clothing rack New		100km	30 Apr 2022	200	All	Available	Reserve Flag



Thank you message

The recent floods have devastated many families. Through GIVIT, I've been able to source items to help these families rebuild their lives, either through donated new and used goods or through gift cards. One of the families was overwhelmed by the generosity of GIVIT supporters and asked me specifically to thank GIVIT and their generous supporters, without whom these families wouldn't be able to get back on their feet. THANK YOU!"

School Chaplain, Western Suburbs State Special School

Thank you message

"I'm glad we have an amazing service like GIVIT who are there to support people who have been flood affected. You guys do an amazing job. Thank you!"

Anglicare IFS and SFS, Gympie



People we've helped



Lismore

Container of Dreams is a Northern Rivers organisation that's providing practical solutions to the region's housing availability and affordability issues. They're doing some fantastic work getting what's needed to the Lismore community, and the people they're helping have some harrowing stories.

When Gemma's (name changed) Lismore home was inundated, she was forced onto the roof to escape the rising floodwaters. Incredibly, while she was on the roof, her house caught fire, and she was rescued by a neighbour. Gemma spent the next six hours watching the lower part of her house flood, and the upper part of her house burn.

Through Container of Dreams, GIVIT provided Gemma with a range of vouchers to local Lismore businesses to help her replace destroyed white goods and furniture as she recovers.

Lismore residents Jake and Leonie (names changed) emptied their fridge and were ready to use it as a life raft as floodwaters rose through their house. They tied the fridge to their front landing, complete with cooking pot as a bailer, and were preparing to make their escape using the fridge when they were rescued. GIVIT coordinated the donation of vouchers to Jake and Leonie so they could buy a new fridge.

Through GIVIT, Container of Dreams has distributed many other donations of vouchers and items to flood-affected locals, including camera gear for a photographer, and a laptop, accessories and Microsoft 360 subscription for a woman whose family was impacted by the floods.

Images: Container of Dreams



People we've helped



Lockyer
community
centre

Gatton

A man in Gatton returned home from hospital after treatment for a major heart issue to find his house flood-damaged and mouldy. The man turned to Lockyer Community Centre for help. Thanks to generous donors, GIVIT coordinated the donation of vouchers, allowing the man to buy groceries, cleaning supplies, new electrical goods and furniture to replace what was lost, as well as feed for his animals.



Ballina

A Ballina family with a one-week-old baby boy had their home inundated by floodwaters. Their new nursery was completely flooded, and the cot and other furniture were destroyed. With the father's workplace affected by flooding, the family is financially stretched. GIVIT's partnership with St Vincent de Paul Society meant we could provide the family with donations of vouchers so the family could buy a new cot, mattress, bedding and set of drawers.



A flood-impacted man receiving donated vouchers. Image: Lockyer Community Centre



Volunteers cleaning flood-impacted properties in Logan. Image: Logan House Fire Support Network



Logan House Fire Support Network
Operating throughout SE Queensland

Logan

Logan House Fire Support Network has pivoted to provide urgently needed support and volunteers to assist with flood clean up in the Logan region, where hundreds of houses were inundated. GIVIT has coordinated the donation of grocery vouchers, fuel vouchers and bottled water for the organisation to distribute to impacted residents, many of whom were still without power.

Thank you message

"Thanks to GIVIT for all of their help and assistance with food and fuel vouchers and delivery of bottled water that we will be delivering to residents across the city. Sadly some homes are still without power and water and this will assist them."

Logan House Fire Support Network

People we've helped



Tweed

Tweed-based Momentum Collective assists those in need from both sides of the border. People already experiencing domestic and family violence, homelessness, mental ill-health or disability have been impacted by these floods. GIVIT provided grocery and fuel vouchers for Momentum Collective case workers to distribute to vulnerable flood-affected members of the community.



Coles vouchers being delivered to Hawkesbury's Helping Hands.
Image: Hawkesbury's Helping Hands



Momentum Collective accepting fuel and grocery vouchers from CEO Sarah Tennant.



Hawkesbury

In Sydney, Hawkesbury's Helping Hands (HHH) had the heartbreaking task of supporting a family whose home had been inundated for the second time in a year. HHH provided the family with supplies, including Kmart, grocery and fuel vouchers from GIVIT. One member of the family, Leah (name changed), was five months pregnant, and was looking forward to buying lemon or lime cordial to satisfy the craving she'd had since the family was evacuated.

Thank you message

"Huge thank you to everyone far and wide all across Australia who have kindly donated and continue to donate [Coles, fuel, Kmart, Bunnings and Woolworths] vouchers for us to use and distribute!" These are especially great for the recovery period, this is going to be a marathon not a sprint, and [it's] also about supplying immediate need to enable people to buy exactly what's needed. And thank you to Kirsty from GIVIT who spent most of the day at HQ yesterday, downloading and printing, she even brought a printer with her and donated it. Thank you! Thank you! Thank you!"

Hawkesbury's Helping Hands

People we've helped

South Windsor

Peppercorn's flood recovery support team is well-versed in response and recovery, and are assisting Hawkesbury residents northwest of Sydney through their second flood event in just twelve months. GIVIT Engagement Officer visited the South Windsor disaster recovery centre where Peppercorn was assisting. On her visit she met Sarah and Jane (names changed), two volunteers working with Peppercorn who'd been connected with the organisation through the 'donate time' function on givit.org.au.



Peppercorn staff and volunteers at South Windsor Disaster Recovery Centre. Image: Peppercorn

Fingal Head

Through GIVIT, a Gold Coast hotel donated 14 queen beds and mattresses to First Nations organisation Currie Country Social Change Aboriginal Corporation. These beds and mattresses were given to locals whose homes had been flooded in Fingal Head, Chinderah, Kingscliff and the Tweed.



Beds and mattresses being delivered to flood-impacted people in the Tweed. Image: Currie Country Tweed

Gold Coast & Northern New South Wales

The Indigenous Futures Foundation's (IFF) core work is focused on food justice for First Nations communities in Southeast Queensland and Northern New South Wales. The floods have dramatically increased the need for IFF's community assistance. GIVIT has provided grocery and fuel vouchers, which will be distributed to families doing it tough on IFF's weekly food run. Donations of hardware items, clothing and personal items has meant Indigenous Futures Foundation has been able to widen its scope and ensure flood-impacted First Nations Australians are supported in this recovery.



Indigenous Futures Foundation receiving vouchers from GIVIT.

Thank you message

"We're so grateful to GIVIT for the food vouchers and fuel vouchers that we'll be able to support more families with. In conjunction with our weekly food runs, we'll be able to bless families with vouchers for them to get food items, nappies or medication or whatever it may be. We're really excited to do that, along with the other items we get from GIVIT's virtual warehouse. So big thanks GIVIT, love yas heaps!"

Indigenous Futures Foundation

Thank you message

"Via Australian Red Cross, GIVIT changed my and my child's world today (in a way that the words 'saved us' would not be an exaggeration). We were impacted by the QLD floods three weeks ago. My child is a higher support needs disabled child, and last year I was diagnosed with a degenerative brain disease, the symptoms of which has made it largely impossible for me to access flood recovery support for us via mainstream services / methods.

This afternoon - because of GIVIT and the people who donate to GIVIT - we have access to food for the first time in three weeks; and, in the next few days, our basic household items (eg fridge) and specific disability communication needs will be met. GIVIT has given our small family hope, and sustenance, at a time when I was beginning to fear what would become of us. Thank you so very, very much."

Recipient of vouchers in Brisbane



Thank you message

"It has been an overwhelming week and your email has brightened my day.

Thank you for giving us some hope moving forward."

**South Lismore Public School
Principal**

Thank you message

"WOW! That might not seem like much but for me – this is HUGE. A bed, a fridge and a washing machine are pretty much all of the 'major' items I need to help rebuild my life. Bless you and thank you!"

**Recipient of vouchers through Container
of Dreams in Northern New South Wales**

Managing donations with diligence

GIVIT coordinates donations through our 4,500 registered support organisations, charities, not-for-profits, schools and councils. We do this for a number of reasons:

Verify need

We allow organisations to request donations of items, services and vouchers only once they've registered and completed comprehensive identification and verification checks. These organisations can then place requests on behalf of people in need. This ensures donation requests are legitimate, truthful, transparent, and exactly what's needed.

Impacted people and communities get exactly what they need

There are numerous large recovery organisations with resources and expertise well suited to assisting people in need directly. In addition, local grassroots organisations have intimate knowledge of what's needed in towns and communities. GIVIT's role is to complement the amazing work these organisations do, and to empower them to focus on their core mission – directly helping people in need. By managing the coordination of donations, GIVIT builds capacity in recovery agencies and charities, allowing them to focus on providing critical one on one personal support required by people impacted.

It is a cost effective model

By offering an innovative online donation platform that connects generous donors directly to support organisations, we keep our administration costs down, which means more donated funds can go straight towards helping people recover from the floods.

100% of all publicly received donations for GIVIT's Storms and Flooding Appeal will be used to purchase exactly what's needed by people and communities impacted by storms and flooding.

GIVIT's staffing and operational costs are covered by government contracts, and by corporate and public donors, large and small, who donate funds to "Support GIVIT." It's thanks to these generous donors that GIVIT is able to operate, getting essential items and services to people during their darkest hour.

Thank you

We want to say a huge thank you to our partners, supporters, donors, fundraisers and volunteers, whose generous support is making this recovery possible. This thank you is not just from the team here at GIVIT, it's also on behalf of the amazing support organisations we're working with throughout Queensland and New South Wales, and on behalf of the brave people, they're supporting.

We'd like to thank our generous supporters (right) who have made donations of \$50,000 or more to GIVIT (as at 4 April 2022) to assist people impacted by the floods.



GIVIT staff meeting with Officeworks who helped fundraise for GIVIT's Storms and Flooding Appeal.

A2 Milk
AFL Players' Association
ARA Group
Australia Chung Tai Buddhist Foundation
Binance
Bunnings
Bupa Foundation
BWS
Charter Hall
Clayton Utz
Dan Murphy's
Queensland Government Department of the Premier and Cabinet
Domino's
FM Global
Gold Coast SUNS
Gold Coast Titans
Grafer Foundation
Hand Heart Pocket
Hanes Brands Australasia
Hare & Forbes Machinery House
Heritage Bank Foundation
IAG
IFM Investors
Incitec Pivot
JB HiFi
Kmart
LionCo.
McTavish Surf
MECCA
Mister Zimi
Mitsubishi Development
Morgans Foundation
NAB Foundation
nabtrade
Neumann Benovolent Fund
New Hope Corporation
NRMA Insurance
Ocean Alley
Officeworks
QM Properties
Queensland Country Health Fund
Queensland Raceway
Rio Tinto
Salesforce
Sealy
Secret Sounds
Sephora Australia & New Zealand
Star Entertainment Group
Target
The Good Guys
The Lewis Foundation
The Profield Foundation
The Pratt Foundation
Toyota Australia
Vine Apparel
Wandering Folk
Yancoal Australia Ltd

Messages from our corporate supporters

"We have been a proud partner of GIVIT since 2014, working with them to help communities access urgently needed items and support to get back on their feet after disasters. We're proud to work with an organisation that provides such a smart, safe and environmentally sustainable way to give. By matching requests for help with the people and organisations who can fulfill them, GIVIT reduces waste and ensures people get what they really need."

Michael Lupi, Disaster Resilience Specialist, IAG

"It is impossible to overstate the impact of the flooding that hit Northern NSW and Southeast Queensland a month ago. In the wake of this catastrophic event one name kept popping up via social media and throughout the local community, that name was GIVIT!"

Annette Perkins, Festivals Administration Manager, Secret Sounds

"GIVIT's Flood Appeal gave us a way to provide immediate and critical support to our local communities, schools, small businesses, and families as well as the confidence that 100% of the funds raised would go directly to the affected communities and make meaningful impact."

Daniel Tollenaere, General Manager Store Operations, Officeworks

"The devastating scenes across Queensland and Northern NSW as heavy rain and floods intensify has been frankly heartbreaking. Hearing the personal stories behind the impact GIVIT has been made has been inspiring. It really brings alive the importance of the work of GIVIT and our support of programs which are so desperately needed."

Davinder Mann, Senior Director, Philanthropy – APAC, Salesforce

"It was clear from the total devastation of the recent floods in the Northern Rivers that those affected needed specific support and they needed it quickly. It was important to us that our donation would have maximum impact. With this in mind we were attracted to GIVIT's ability to channel what was needed directly to those areas and to those that needed it most."

Jimi Paul, Founder, Mister Zimi, Byron Bay

"Bunnings was pleased to support GIVIT during the recent floods in NSW/Queensland. Through our collaboration, we were able to provide real and immediate support to residents and communities in need, complementing the direct support our store teams have provided impacted communities. We were also able to share with our team, tangible first hand examples of where our financial contributions had been used."

Sarah Cantrill, Community Partnerships Manager, Bunnings

"We love that GIVIT provides a list of exactly what is needed so all donations are directed to people and places that are in need at the time, reducing wastage and streamlining the impact our donation has. We also love that GIVIT makes sure 100% of our donation will be used to purchase essential items and services for people affected."

Arthur McManus, Operations Manager, Wandering Folk, Byron Bay

Generous corporates donate bulk stock

GIVIT is a one-stop online solution for donating stock to support disadvantaged people, whilst contributing to a circular economy. Businesses across Australia utilise GIVIT's platform to donate new, excess, slow-moving or obsolete stock. Our corporate donors love knowing their generosity is channelled to where it's needed most.

Tens of thousands of units of Hanes Brands Australasia stock, including Bonds baby onesies, underwear, Sheridan sheet sets and soft towels has been sent to recovery organisations in flood-impacted communities. From Wyong to Taree, Kyogle to Burleigh Heads and Nambour, Hanes Brands Australasia is providing high quality new stock to help people get back on their feet. This is on top of the 1 million items Hanes Brands Australasia have donated through GIVIT since 2017. You can watch a short video to find out more about this partnership by clicking the image below.

Outdoor gear supplier BlackWolf donated 160 sleeping bags through GIVIT to Woodburn Recovery Hub. These sleeping bags are being distributed to Woodburn locals who have chosen to camp in their backyards as they clean and repair their homes.

Corporate supporter Sealy provided hundreds of mattress to households rebuilding after the Black Summer Bushfires. This year, Sealy has pledged 250 mattresses to flood-impacted communities, with the first 50 recently arriving into Lismore to be distributed to people and families who have lost everything.

More than
100

businesses have donated stock to flood-impacted communities through GIVIT



GIVIT is here for the long haul

We know that the healing from these floods will take time and that there may be added complexities such as the effect of the COVID-19 pandemic that hinder recovery efforts. The scale of the impact is enormous and GIVIT will be here for the several years it will take to support these communities in their recovery.

Many flood-impacted residents are still living in temporary accommodation, or are waiting on repairs to their homes, so aren't in a position to receive donated items yet. As time passes and recovery progresses, GIVIT will be there to ensure these people and families aren't left behind.

A huge thanks goes to GIVIT's team of staff and volunteers, all of whom are working tirelessly to ensure people impacted by floods receive the essential items and services they need.

GIVIT's impact in flood-impacted communities is made possible thanks to our National Disaster and Emergency Partner, IAG and the ongoing support of corporate partners Hanes Brands Australasia, Golding, Road Boss Rally and The Star Entertainment Group. GIVIT's recovery work is being delivered in collaboration with the QLD and NSW Governments.

National Disaster and Emergency Partner



Left: GIVIT CEO Sarah Tennant and Engagement Officer Breanna Thompson distributing vouchers to Koori Mail. Middle: Visiting volunteers from Resilient Lismore. Right: GIVIT Founder Juliette Wright OAM giving furniture, grocery and fuel vouchers to Five Loaves Ballina.



*Thank you for
making a difference!*



GIVIT Founder Juliette Wright OAM and Engagement Officer Breanna Thompson distributing vouchers to several recovery organisations at the Murwillumbah Volunteer Hub including RiverTracks, The Family Centre, and It Takes A Town.